

# Booking, Procedure and Conditions

**If you would like to visit us**, please telephone 0044 (0) 1684 592975 to confirm availability, and make your reservation. To secure the booking we require a completed booking form and deposit which can be paid either by cheque or by BACS. – details available at the time of booking.

**A non-returnable deposit of 25% of total amount is required** when making reservations (or full amount if booked within 28 days of holiday commencing), to be accompanied by completed booking form. Once the booking has been confirmed, you are liable for the full payment in the event of a cancellation. **We recommend that you take out holiday cancellation insurance**

**Balance of charges** is payable in cash on arrival at Nant-y-croi or by BACS 5 days before commencement of holiday (if not received, we reserve the right to retain the deposit and re-let the accommodation or pitch).

**All cottages are "No Smoking"**. Ashtrays will be provided for guests who would like to smoke on the patios outside their cottage

**Damage or breakage** to the accommodation or equipment must be reported and paid for. Visitors are expected to use the cottage with care and are fully responsible and liable for any loss or damage to the property or its contents.

**Liability** – We do not accept responsibility for accidents or personal injury to customers, or inconvenience, loss or damage sustained at Nant-y-croi, however caused. Cars, contents, boats, trailers, cycles, luggage etc. and personal items are left at owner's risk.

For safety and maximum enjoyment throughout your stay, parents are responsible for and must supervise children and babies at all times.

**We reserve the right** to withdraw or alter any facilities in the event of an emergency, or other good reason, and to amend our terms should the need arise.

**Cottages are available for** occupation from 3.00 pm on arrival date and must be vacated by 10.00 am on departure date.

**Pitches are available from 1pm on the day of arrival until 12 noon on the day of departure.**