

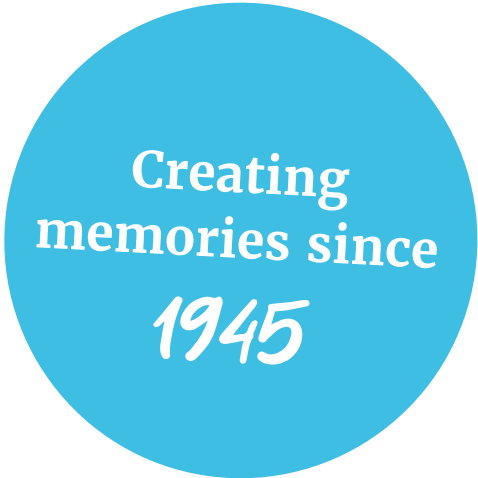
Every day is a  
*beach day*

PENTEWAN  
**Sands**  
HOLIDAY PARK

★★★★★







Creating  
memories since  
1945

# Your escape, your playground, *your Cornwall*

Welcome to Pentewan Sands, situated on our own private beach overlooking the idyllic waters of Mevagissey Bay, with a backdrop of lush green countryside and beautiful coastal walks, it's no wonder we're five-star and one of the finest parks in Cornwall.

Family run and owned since 1945, our dedicated team of friendly staff take great pleasure in creating a truly memorable

stay. Today, our five-star holiday park continues to provide exceptional care and attention to detail, making your holiday with us a wonderfully unique experience and ensuring you leave having created memories that will last a lifetime.

Whether you're looking for that special family holiday or simply time spent relaxing and savouring the beautiful views, Pentewan Sands has it all.



# The best of *Cornwall*





### Our location

Perfectly placed on the stunning south Cornish coast, we are ideally located for exploring the best of Cornwall. Whether it's world-class attractions, award-winning eateries, hidden coves or must-see highlights, you will simply be spoilt for choice.

### The beach

Every day's a beach day at Pentewan Sands with half a mile of privately owned golden sands right on our doorstep. Wake to the sound of waves lapping against the shore, enticing you to wriggle out of your sleeping bag and head straight into the azure blue waters for a refreshing dip. This blissfully sheltered bay, which is sandwiched

between two headlands is perfect for swimming and is super safe even for the littlest of paddlers.

### Places to visit

For Cornish charm head to the bustling village of **Mevagissey**, its narrow streets are lined with fabulous gift shops and local bakeries, serving up tempting treats and local keepsakes. Poldark fans will love **Charlestown**, a Grade II listed harbour with striking looks and authentic character. Thrill-seeking families will enjoy **Camel Creek**, a family adventure park just 25 minutes away whilst no visit is complete without exploring the world-renowned **Lost Gardens of Heligan**.



# A home from home

Your holiday starts from the moment you arrive, by stepping into one of our modern and spacious holiday homes. Combining the comforts of home with the great outdoors, you'll experience a taste of camping at its most luxurious.

With many of our holiday homes opening directly onto a generous sun-deck or covered balcony, they're the ideal spot to sip a sundowner or simply watch the world go by. Located throughout the park, you can pick your preferred spot at no extra cost.

Each holiday home varies in specification and not all units come with a balcony. Please see our website for more information, including a full inventory list and Wi-Fi details.

## Every home comes with:

- ✓ Bed linen – including pillows and pillowcases
- ✓ Kitchen utensils
- ✓ Fridge/freezer, microwave, kettle and toaster
- ✓ Integrated oven, grill and hob
- ✓ Digital TV and DVD player
- ✓ Electric/gas fire
- ✓ Unlimited hot water and heating (majority with full central heating – check on website)

## Optional extras

- ✓ Wi-Fi in your holiday home (free Wi-Fi is available in The Seahorse and Hubbox)



A woman with blonde hair tied in a ponytail, wearing a green tank top and dark jeans, is sitting on a light-colored sofa. She is barefoot and holding a magazine, looking down at it. She has sunglasses perched on her head. The background shows a modern interior with light-colored walls, a television on a stand, and a doorway leading to another room.

“

The static caravans are very modern and comfortable and best of all, we have made many friends who return every year. Pentewan Sands is like the magnet of the West Country and it just draws you back again and again.

**Shirl and Merv Randall**



# A woodland escape at *The Retreat*



Nestled in our woodland Willows area, The Retreat is a fantastic four-bedroom lodge. Comfortably sleeping up to eight people, The Retreat offers two double bedrooms, two twin bedrooms and two bathrooms. With a spacious living and dining area and large well-equipped kitchen, plus its own private garden with decking, The Retreat is the ultimate accommodation for larger families.



# Ocean front living at *The Lookout*

Perched high above the park on the ancient lime-kiln, The Lookout is a stylish and modern three-bedroom holiday home, complete with its own balcony which offers sweeping sea views. A real home from home, this accommodation is of the very highest spec. even including a dishwasher.





## A stylish *Beach House* retreat

Our sensational Beach House's occupy a prime position a mere stone's throw from the beach. Offering an ingenious compact living space, capable of comfortably seating and sleeping six people, these homes are versatile and ooze style.

With a fully equipped kitchen and large washroom with a separate shower cubicle, our Beach Houses are perfect for couples or families looking for a home from home. But with only four Beach Houses on the park, you need to be quick when booking!



# Spacious, comfortable and *wheelchair friendly*

Our wheelchair friendly stylish holiday homes provide space and comfort, along with all the facilities needed for those who require a little more room to manoeuvre, including wheelchair users.

With wide door frames throughout, a large wet room, full height

conventional kitchen and 3ft divan beds in all bedrooms, these units have been thoughtfully designed to meet the needs of those who require a helping hand. The roomy proportions and easy access patio doors, make for the perfect home from home for those guests requiring extra accessibility.



# The perfect holiday home for every visitor

Our spacious two – and three– bedroom static holiday homes cater for all budgets, providing everything you need for cooking, eating, showering, relaxing and enjoying a good night's sleep. Even the bed linen is supplied, including pillows and pillowcases.

Laid out in various areas of the park, many offer spectacular sea views whilst others enjoy the peace and seclusion of our woodland Willows area, cosseted by trees and flowers.

## Our bandings

Each year we closely examine each of our holiday homes, considering points such as make and model, closeness

to the beach, sea views, fixtures and fittings. We then decide which of the following bands each holiday home will fall into; Bronze, Bronze Plus, Silver, Silver Plus, Gold, Gold Plus, Platinum, Diamond, Beach House and Flagship Homes. **New for 2022**, this year we have welcomed 26 brand new holiday homes to the park, ranging from Gold Plus to our most prestigious Diamond banding. Take a look at the different home locations on our park map.

The images on the right are examples of each banding. Please note that each holiday home differs slightly in regard to make, model, design and layout. Homes are labelled accordingly dependent on their current banding.





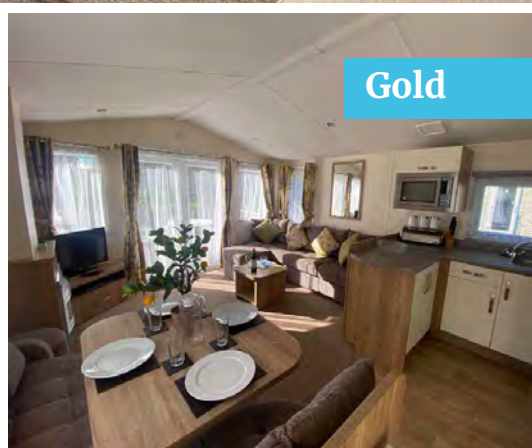
**Diamond**



**Platinum**



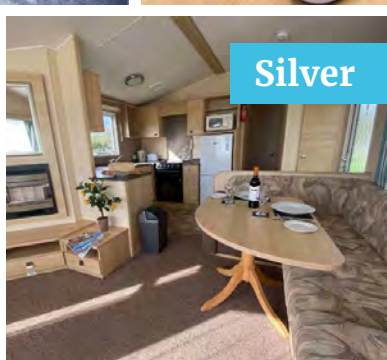
**Gold plus**



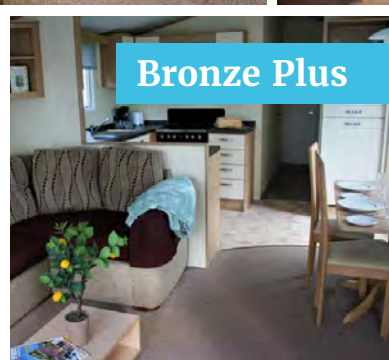
**Gold**



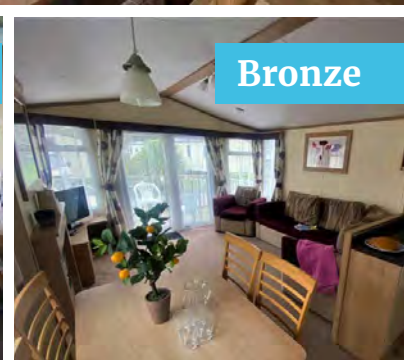
**Silver Plus**



**Silver**



**Bronze Plus**



**Bronze**





Our modern  
state-of-the-  
art **amenity**  
**block**, complete  
with underfloor  
heating!







# We are a *pitch above*

For those seeking authentic beach side camping complete with the luxury of top facilities, Pentewan Sands ticks all the boxes. We're pitch perfect for tents, touring caravans and motorhomes – plus you get to pick your ideal spot!

Each and every one of our pitches have been designed to make the most of our amazing location, so if it's the wow factor you're looking for, Pentewan Sands has it in spades. It goes without saying that our pitches are spacious, level and well maintained; most come with electricity and water. Our four amenity blocks offer unlimited hot water, private shower cubicles, hairdryers and more. Waste points are also

conveniently located throughout the park.

## **Amenities include:**

- ✓ Free heated showers and wash basins
- ✓ Family and accessible bathrooms
- ✓ Dishwashing areas
- ✓ Waste disposal points
- ✓ Fully equipped coin operated launderette
- ✓ Water points at regular intervals
- ✓ Calor Gas exchange

## **Optional extras**

- ✓ Wi-Fi on your pitch (free Wi-Fi is available in The Seahorse and Hubbox)

See our website for details regarding Wi-Fi.

# Fabulous activities

Fancy something different? Our five-star holiday park is home to a whole host of fabulous facilities! Family-friendly and packed with variety, they'll keep everyone smiling from the minute you arrive till the moment you leave.

Make a beeline for The Seahorse where you'll fall in love with our indoor water world, as well as a whirlpool bath and an amusement arcade.

Head outside and pick up a racket at our tennis courts (available from our Reception), jump on a bike and cycle the Pentewan Trail, go sea swimming or visit our children's play area, set right on the beach! We even offer boat launching, simply visit our

friendly Reception team each morning you wish to launch.

Visit our partners on the beach, Cornwall Watersports – a RYA certified training centre, and try a selection of action packed water sports such as water-skiing and wakeboarding. Or, if you'd prefer something more peaceful, try paddle boarding or kayaking.

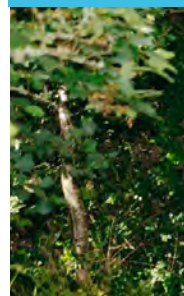
If you're visiting us during the early May bank holiday then you're in for a fun packed weekend, as CMC's Riviera Run returns for their three day mini festival with activities suitable for all ages!

Please note: seasonal opening times operate for all facilities. Please check at each venue or opening and closing times



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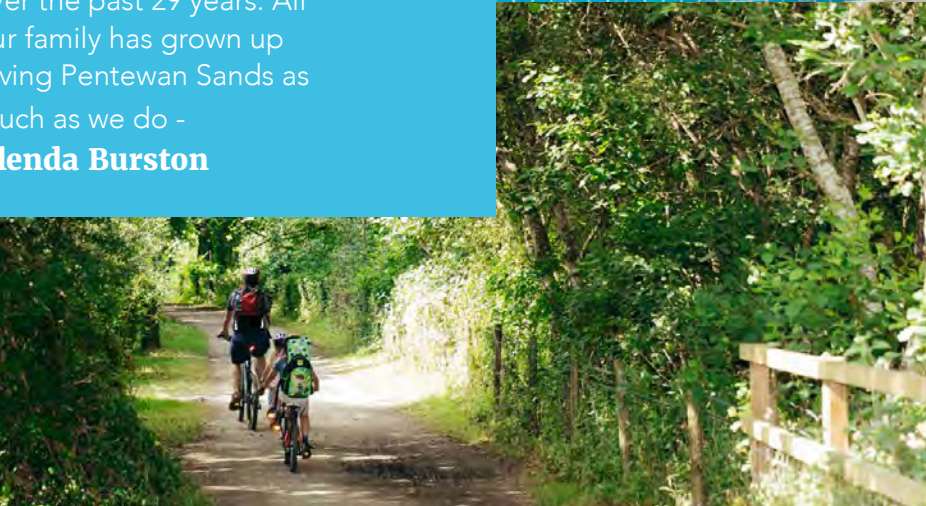






Having a holiday park like  
this, with its own fantastic  
beach, has kept enticing us  
back to this part of Cornwall  
over the past 29 years. All  
our family has grown up  
loving Pentewan Sands as  
much as we do -

**Glenda Burston**





# A taste of *Pentewan*





## The Seahorse



After taking in the eye-popping views and breathing in the sea air, there's nothing better than tucking into some quality food. Enjoy a drink and a meal in the family friendly Seahorse, or dine al fresco on the beautiful decked area overlooking the bay.

## Pentewan Plaice



If you can't tear yourself away from the beach, take a brief leisurely stroll straight off the beach and into the HUBBOX. Their award-winning burgers and topped fries are made from local, fresh ingredients and served with premium lagers, beers and specially selected wines. Or head to Pentewan Plaice and pick up some traditional fish and chips.

For fresh bread, pastries and all your holiday essentials, our on-site supermarket is conveniently located next to Reception.



## Hubbox






Thanks to our fantastic location, we also enjoy the very best of Cornwall's thriving foodie scene – ice creams, Cornish cream teas, pasties and the freshest of seafood. Filling hungry tumms is our speciality and at Pentewan Sands, camping has never tasted so good!

Please note: seasonal opening times operate in all food and drink venues. Please check at each venue for opening and closing times.



# Camping and touring tariff

Open 25th March 2022 – 29th October 2022

Please note all bookings for 7 nights or more are subject to a compulsory booking and cancellation fee. Please see our full T&C's for more information.

	Arriving	Departing	Pitch Prices based on two persons per night, plus tent, car /touring caravan and car / motorhome		Pitch Extras Per Night			Additional Extras Per Night		
			Non Electric	Electric	Premium	Premium Plus	Beach Front	Adults Per Night	Child Per Night 3-15 yrs	Boat or Extra Car or Extra Tent
	Fri 25 Mar	Sat 2 Apr	16.50	23.90	2.60	Closed	Closed	5.20	2.30	3.20
	Sat 2 Apr	Sat 9 Apr	16.50	23.90	2.60	Closed	Closed	5.20	2.30	3.20
	Sat 9 Apr	Mon 18 Apr	19.10	26.70	2.70	Closed	Closed	5.20	2.30	3.20
	Mon 18 Apr	Sat 30 Apr	16.50	23.90	2.60	Closed	Closed	5.20	2.30	3.20
	Sat 30 Apr	Mon 2 May	19.10	26.70	2.70	Closed	Closed	5.20	2.30	3.20
	Mon 2 May	Sat 28 May	19.10	26.70	2.70	5.40	8.10	5.20	2.30	3.20
	Sat 28 May	Sat 4 June	23.50	32.20	3.20	6.50	9.70	6.30	3.50	4.90
	Sat 4 Jun	Sat 11 Jun	19.10	26.70	2.70	5.40	8.10	5.20	2.30	3.20
	Sat 11 Jun	Sat 18 Jun	20.10	28.00	2.80	5.60	8.40	6.30	3.50	4.90
	Sat 18 Jun	Sat 25 Jun	25.40	33.00	3.30	6.70	10.00	7.60	4.60	5.90
	Sat 25 Jun	Sat 2 Jul	29.00	36.80	3.60	7.30	10.90	7.60	4.60	5.90
	Sat 2 Jul	Sat 9 Jul	31.50	39.30	3.90	7.90	11.90	7.60	4.60	5.90
	Sat 9 Jul	Sat 16 Jul	35.70	43.70	4.40	8.70	13.10	7.60	4.60	5.90
	Sat 16 Jul	Sat 27Aug	40.80	48.70	4.90	9.80	14.70	9.20	5.80	7.10
	Sat 27 Aug	Sat 3 Sep	20.10	28.00	2.80	5.60	8.40	6.30	3.50	4.90
	Sat 3 Sep	Sat 17 Sep	16.50	23.90	2.60	4.80	7.20	5.20	2.30	3.20
	Sat 17 Sep	Sat 24 Sep	16.50	23.90	2.60	4.80	7.20	5.20	2.30	3.20
	Sat 24 Sep	Sat 22 Oct	11.80	18.30	2.60	Closed	Closed	5.20	2.30	3.20
	Sat 22 Oct	Sat 29 Oct	16.50	23.90	2.60	Closed	Closed	5.20	2.30	3.20

VAT: The prices in the tariff include VAT at prevailing rates.

 Easter Holiday  
 Riviera Mini Run

 Summer Half Term  
 Summer Holiday

 October Half Term



camping  
& touring

# What's included?

## Camping and touring prices include:

- ✓ Pick your own pitch free of charge (subject to availability)
- ✓ Two persons and one car – please see tariff for additional people and items
- ✓ Space for an awning
- ✓ Convenient service points for water and electricity
- ✓ Check-in from midday
- ✓ Flat, level pitches mere moments from the beach
- ✓ Free use of both swimming pools and beach park

## Optional extras:

- ✓ Wi-Fi on your pitch (free Wi-Fi is available in The Seahorse and HUBBOX)

# Special offer






## Bargain Fortnights – save 15%

Book any fortnight from **25th March to 29th October 2022**, excluding 28th May – 4th June and 16th July – 27th August, and enjoy 15% off the published price for the two weeks.

Please note: Premium, Premium Plus and Beach Front pitches are excluded. Offer applies to basic pitch fee only.

# Holiday home weekly tariff

Open 25th March – 29th October 2022


	Arriving	Departing	Bronze	Bronze+	Silver	Silver+	Gold	Gold+	Platinum A&E Field
	2 Bedrooms (sleeps 4-6)		F74, F75, F77, F78, F79		E36, E37, E38, E39, E40, E41, E43, F83, F84	W30, W31,	W9	A34, A35, E14, E25 	A14, E23
	3 Bedrooms (sleeps 6-8)		E30, F76, W20, W25	W21, W22, W23, W24, W27, W28, W29	W26	E50, W32, W33	E24, E51, W3, W4, W5, W6, W7, W8, W12, W13, W15, W16	A27, A28, A29, A30, A31, A32, A33, E31, E34, E42, E44, E45, E46, E47, E48, E49, E52, E53, W1, W2, W10, W11, W14, W17, W18, W19, W35, W36, W37	A15, A16, A17, A18, A19, A20, A21, A22, A23, A24, A25, A26, E15, E16, E17, E18, E19, E20, E21, E22, E26, E27, E28, W34
	Fri 25 Mar	Sat 9 Apr	301	357	385	406	441	469	497
	Sat 9 Apr	Sat 23 Apr	448	490	518	539	602	651	714
	Sat 23 Apr	Sat 30 Apr	301	357	385	406	441	469	497
	Sat 30 Apr	Sat 7 May	448	490	518	539	602	651	714
	Sat 7 May	Sat 21 May	399	427	448	462	532	553	623
	Sat 21 May	Sat 28 May	476	532	595	616	728	756	791
	Sat 28 May	Sat 4 Jun	630	693	749	770	861	931	1036
	Sat 4 Jun	Sat 18 Jun	518	595	623	658	777	854	868
	Sat 18 Jun	Sat 25 Jun	553	630	665	707	812	896	980
	Sat 25 Jun	Sat 2 Jul	679	721	742	798	903	980	1092
	Sat 2 Jul	Sat 9 Jul	693	770	840	889	1036	1113	1225
	Sat 9 Jul	Sat 16 Jul	854	910	938	1036	1141	1211	1372
	Sat 16 Jul	Sat 27 Aug	994	1092	1155	1225	1344	1435	1575
	Sat 27 Aug	Sat 3 Sep	518	595	623	658	777	854	868
	Sat 3 Sep	Sat 17 Sep	427	448	476	497	546	588	651
	Sat 17 Sep	Sat 22 Oct	301	357	385	406	441	469	497
	Sat 22 Oct	Sat 29 Oct	455	497	532	553	623	686	777

Please note all bookings for 7 nights or more are subject to a compulsory booking fee and cancellation fee. Please see our full T&C's for more information



# Holiday home weekly tariff

Open from 25th March – 28th October 2022

Arriving	Departing	Platinum D Field	Diamond D Field	Flagship
2 Bedrooms (sleeps 4-6)		D26  , D28, D33		The Lookout - Unique position with stunning views, 3 beds, sleeps 8
3 Bedrooms (sleeps 6-8)		D1, D2, D27, D30, D31, D32	D3, D4, D5, D6, D7, D8, D9, D10, D11, D22, D24, D29, D34, D35	The Retreat Superb comfort, ideal for large (or two) families, 4 beds, 2 showers, private garden, sleeps 8
Fri 25 Mar	Fri 8 Apr	497	574	686
Fri 8 Apr	Fri 22 Apr	714	728	910
Fri 22 Apr	Fri 29 Apr	497	574	686
Fri 29 Apr	Fri 6 May	714	728	910
Fri 6 May	Fri 20 May	623	679	812
Fri 20 May	Fri 27 May	791	917	1204
Fri 27 May	Fri 3 Jun	1036	1148	1400
Fri 3 Jun	Fri 17 Jun	868	1015	1274
Fri 17 Jun	Fri 24 Jun	980	1064	1302
Fri 24 Jun	Fri 1 Jul	1092	1197	1533
Fri 1 Jul	Fri 8 Jul	1225	1316	1631
Fri 8 Jul	Fri 15 Jul	1372	1456	1827
Fri 15 Jul	Fri 26 Aug	1575	1694	1988
Fri 26 Aug	Fri 2 Sep	868	1015	1274
Fri 2 Sep	Fri 16 Sep	651	693	847
Fri 16 Sep	Fri 21 Oct	497	574	686
Fri 21 Oct	Fri 28 Oct	777	847	1085

# Beach House tariff

Open from 25th March – 28th October 2022

Arriving	Departing	Weekly tariff	Short break tariff	
			F, S, S, per night price	M, T, W, T, per night price
Fri 25 Mar	Fri 8 Apr	497	95	71
Fri 8 Apr	Fri 22 Apr	714	136	102
Fri 22 Apr	Fri 29 Apr	497	95	71
Fri 29 Apr	Fri 6 May	714	136	102
Fri 6 May	Fri 20 May	630	120	90
Fri 20 May	Fri 27 May	791	151	113
Fri 27 May	Fri 3 Jun	1036	n/a	n/a
Fri 3 Jun	Fri 17 Jun	868	166	124
Fri 17 Jun	Fri 24 Jun	980	187	140
Fri 24 Jun	Fri 1 Jul	1050	200	150
Fri 1 Jul	Fri 8 Jul	1113	212	159
Fri 8 Jul	Fri 15 Jul	1211	231	173
Fri 15 Jul	Fri 26 Aug	1435	n/a	n/a
Fri 26 Aug	Fri 2 Sep	868	n/a	n/a
Fri 2 Sep	Fri 16 Sep	651	124	93
Fri 16 Sep	Fri 21 Oct	497	95	71
Fri 21 Oct	Fri 28 Oct	777	148	111






## Additional Extras Per Night

Extra Person 2yrs+	Boat, High Chair, Travel Cot or Extra Car	Wheelchair / Ramp
8.00	4.00	3.50 / 6.00

**Please note:** The prices in the tariff tables include VAT at prevailing rates. Prices based over a 7 night stay, where your chosen dates are split between bands, prices will be calculated accordingly.

# Holiday home short break tariff

Open 25th March 2022 – 28th October 2022

	Arriving	Departing	Bronze		Bronze+		Silver		Silver+		Gold		Gold+		Platinum	
			F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price	F, S, S, per night price	M, T, W, T per night price
 	Fri 25 Mar	Fri 8 Apr	58	43	68	51	74	55	78	58	84	63	90	67	95	71
	Fri 8 Apr	Fri 22 Apr	86	64	94	70	99	74	103	77	115	86	124	93	136	102
	Fri 22 Apr	Fri 29 Apr	58	43	68	51	99	55	78	58	84	63	90	67	95	71
	Fri 29 Apr	Fri 6 May	85	64	94	70	99	74	103	77	115	86	124	93	136	102
	Fri 6 May	Fri 20 May	76	57	82	61	86	64	88	66	102	76	106	79	119	89
	Fri 20 May	Fri 27 May	91	68	102	76	114	85	118	88	139	104	144	108	151	113
	Fri 27 May	Fri 3 Jun	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	Fri 3 Jun	Fri 17 Jun	99	74	114	85	119	89	126	94	148	111	163	122	166	124
	Fri 17 Jun	Fri 24 Jun	106	79	120	90	127	95	135	101	155	116	171	128	187	140
	Fri 24 Jun	Fri 1 Jul	130	97	138	103	142	106	152	114	172	129	187	140	208	156
	Fri 1 Jul	Fri 8 Jul	132	99	147	110	160	120	170	127	198	148	212	159	234	175
	Fri 8 Jul	Fri 15 Jul	163	122	174	130	179	134	198	148	218	163	231	173	262	196
	Fri 15 Jul	Fri 26 Aug	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	Fri 26 Aug	Fri 2 Sep	99	74	114	85	119	89	126	94	148	111	163	122	166	124
	Fri 2 Sep	Fri 16 Sep	81	61	86	64	91	68	95	71	104	78	112	84	124	93
	Fri 16 Sep	Fri 21 Oct	58	43	68	51	74	55	78	58	84	63	90	67	95	71
	Fri 21 Oct	Fri 28 Oct	87	65	95	71	102	76	106	79	119	89	131	98	n/a	n/a

## Key:



Easter Holiday



Riviera Mini Run



Summer Half Term



Summer Holiday



October Half Term



Wheelchair Friendly

**T&Cs** – From 28th May – 4th June 2022 and 16th July – 27th August 2022, holiday home bookings must be for multiples of one week. At all other times, short breaks are welcomed (excluding our Diamond holiday homes and Flagships; The Retreat and The Lookout). All our short breaks are subject to a minimum of 3 nights. The short break tariff is inclusive of booking fees, a cancellation scheme is available as an optional extra. If you would like any more information regarding our short breaks then please call our Reservations team on 01726 843 485.



# What's included?

## Holiday home prices include:

- ✓ Free use of both swimming pools and beach park
- ✓ A choice of different price bands
- ✓ Bed linen – including pillows and pillow cases
- ✓ Kitchen utensils
- ✓ Fridge/freezer, microwave, kettle and toaster
- ✓ Integrated oven, grill and hob
- ✓ Digital TV and DVD player
- ✓ Electric/gas fire
- ✓ Unlimited hot water and heating (most with full central heating – ask for details)

## Optional extras:

- ✓ Wi-Fi on your pitch (free Wi-Fi is available in The Seahorse and Hubbox)

See our website for full inventory list and details regarding Wi-Fi.

# Special offers

Holiday  
homes

## Bargain Fortnights

Book any fortnight from **25th March – 29th October 2022**, excluding 28th May – 4th June and 16th July – 27th August, and enjoy 20% off the published price for the two weeks.

## Holidays for Two

For bookings of one week for two people only we offer a 10% discount in our 2-bed holiday homes from 25th March – 16th July 2022 (excluding summer half term 29th May – 4th June 2022) and 27th Aug – 29th October 2022.

## Senior Citizens

Senior citizens aged 65+ who book a stay of 7 nights or more in one of our holiday homes can receive a 5% discount all year round.

**Only one offer can be applied to any booking. Discounts apply to base price only. Offer excludes Diamond, Beach House and Flagship homes.**

Notes: Senior citizen discount only applies if all members of the party are aged 65+. Please visit our website for more information.

# Rebook for *2023*



Book your camping and touring pitch for 2023 via our simple online ballot system! Released during May 2022, visit our website and complete the **three easy steps**:

- 1 Choose whether you would like to book as part of a group or as an individual
- 2 Input your customer details and holiday details (dates)
- 3 Select your three top choices of pitch, followed by your three preferred fields.

Requests will be processed during November 2022. Once your booking has been processed, you will receive a confirmation email from us stating your allocated pitch and price. At this time, you will be able to log into our guest portal to make payment

Make sure to follow our social media pages, website and sign up to our newsletter for updates!

**\*Note:** Subject to change in caravan types, public holiday dates and availability. Bookings can be made for any banding, for any date and units are allocated on a first come first served basis.

Rebook a holiday home for 2023 whilst you are with us and we will hold this price at the 2022 tariff!\*



# Guest memory photos

Share your photos with us on social media for a chance to be featured next year!



PentewanSands



@pentewansands

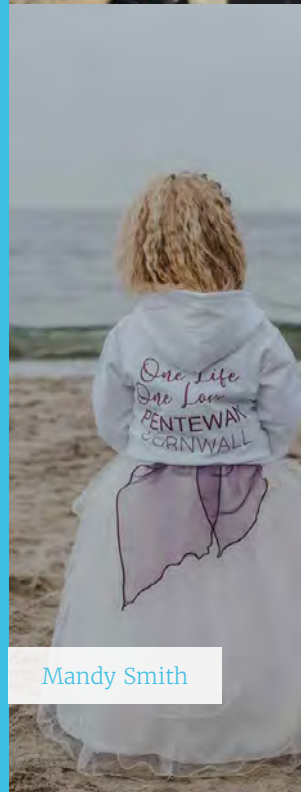


@pentewan\_sands

**#PentewanSands**  
**#TheSeahorsePentewan**



Michelle Hopkins



Mandy Smith



Beth Goodwin



Richard Wilby



Josy Davis



Nicole Adams



Claire McVeagh



Lucy Casson



# Terms and Conditions 2022

## 1. Booking your Holiday:

- To make a booking go online at [www.pentewan.co.uk](http://www.pentewan.co.uk), or call us on 01726 843 485. We accept payment via credit card, debit card and cheques. The booking is only confirmed once we have checked the details and sent a confirmation.
- Balances must be paid in full **42 days** prior to the commencement of your holiday. We reserve the right to re-let your pitch or accommodation if your balance is not paid in full 42 days prior to the start of your holiday and the deposit paid will be non-refundable.
- All bookings during summer half term (**Whitsun week 28th May – 4th June 2022**) and the summer holidays (**16th July – 27th August 2022**) for holiday homes and touring and camping pitches must be for the full week.
- No refunds will be made for late arrivals or early departures or evictions.
- Deposits are not refundable except in accordance with the terms of the cancellation scheme.
- Provisional telephone bookings will be held for 48 hours only. If no deposit or payment is received within that time the booking will lapse.
- The company reserves the right to make a surcharge after accepting a booking, if increased costs or an error on our behalf when making your booking makes this necessary. The customer will be notified of any such surcharge at least 21 days prior to the commencement of the holiday (other than VAT changes which may apply without notice).
- All bookings for touring pitches and holiday homes for 1 week or more are subject to a compulsory booking fee and cancellation fee. Please find out more information regarding camping and touring and holiday home charges below.

**2. Amending your Holiday:** We recognise that often circumstances mean a customer may need to change the dates and requirements for their holiday.

- We will make **one amendment free of charge**
- We then reserve the right to make a charge of **£20 per amendment thereafter**.
- Extras or additions to a booking are accepted and do not incur an amendment fee.

**3. Cancelling a Holiday:** A booking is a contract and we regret that no refunds will be given for deposits or balances in the event of a cancellation. This is unless you meet one of the companies qualifying conditions as part of their compulsory Cancellation Scheme. The company provides a compulsory Cancellation Scheme for bookings of 7 nights or more for when it is necessary for a customer to cancel their holiday. The Cancellation Scheme is optional for all short breaks.

## Cancellation Conditions

### Qualifying reasons for Cancellation

- a) Illness, death, injury or maternity complications of any member of your party (detailed by you at the time of booking), or
- b) Your redundancy or that of your spouse (qualifying for payment under the Redundancy Payments legislation), or
- c) Jury service by you or your spouse, or
- d) Death or serious injury or illness of a close relative (parent, grandparent, child, grandchild, brother, sister or spouse of any of the above) or the death of a business partner of a member of the party.

Provided that these circumstances arose AFTER the date you made your booking and you can supply documentary supporting evidence of the circumstances and the date they occurred.

### If you cancel for a qualifying reason:

The period covered is from the time of acceptance of the booking until 15.00 hrs on date of commencement of holiday.

- For bookings cancelled 42 days or more prior to your holiday start date, we will refund all your money, minus the Cancellation Policy.
- For bookings cancelled less than 42 days prior to your holiday start date, we will refund all of your money minus the Cancellation Policy and minus a £40.00 administration charge.

### If you cancel for a non-qualifying reason

- For bookings cancelled 42 days or more prior to your holiday start date, you will forfeit your deposit and Cancellation Policy, but we will refund all your other money paid.
- For bookings cancelled less than 42 days prior to your holiday start date, you will forfeit your deposit as well as all other monies paid. You are also liable for any outstanding balance on your holiday.

**How to Cancel** If you wish to cancel your holiday you must notify us by email or in writing. The date of cancellation is the date we receive your email or letter.

## 4. Rules and Conditions

### 1. Onsite facilities

Whilst we endeavour to provide all the facilities as advertised in our brochure, we regret that we are unable to accept liability for the temporary withdrawal of any facility due to Health and Safety reasons, mechanical breakdown or any circumstances beyond our control.

Certain facilities may be restricted or unavailable outside peak periods. This particularly applies to The Seahorse bar and restaurant



hours, shop opening times, Pentewan Plaice (fish and chip bar), HUBBOX, the arcade and boat launching service. Outside peak season (mid-July – end August). The Seahorse's Crow's Nest may, on occasions, be closed for private functions.

## 2. Vehicles

- The speed limit throughout the site is 10 mph. PLEASE BEWARE OF CHILDREN. Vehicles may not be driven on the beach at any time, nor may they be driven across the site between the hours of midnight and 6am. On arrival each vehicle will be issued with the barrier code. This will allow the vehicle to pass freely through the entry/exit barriers until the paid up day of departure.
- Stand up motorised/electric scooters, Segways and hover boards are permitted on site. However speed limits must be strictly observed.
- For safety reasons Segway chariots and hover karts are NOT permitted on site.
- Electric cars MUST NOT be charged on pitches or via holiday homes – charging points are available in The Seahorse car park.

## 3. Boats

- Boats must be kept on the owner's pitch. Any boat with a motor, no matter what size, must have third party insurance. Owners will be expected to give evidence of this along with their pitch confirmation.
- All boats will be issued with a pass on arrival. This pass must be clearly displayed on the craft and any boat not displaying a valid pass will be subject to a surcharge of 50% in addition to the normal fee. Motorised crafts may only enter or leave the water by way of the red buoyed channel.
- Please note, jet skis are NOT permitted on any part of the site, beach or harbour area. No boats may enter the area between the beach and the row of red buoys as this is a SWIMMING ONLY area.
- A launching service is provided for boats between mid-May and mid-September. A charge is made for this service which can be booked in our Reception.
- Areas are set aside at each end of the beach for picking up and setting down water skiers.

## 4. Holiday Homes

**Holiday home types:** The tariff tables used in conjunction with the park map show the location of the different types of holiday home in the park.

**Accessible Holiday Homes:** We have two wheelchair friendly holiday homes (D26 and E25) which offer wide access, a full wet room, portable helper frame and wide single beds.

**Linen:** Duvets, duvet covers, pillows, pillowcases and one sheet per bed are included. Fresh linen is supplied weekly. Cot bedding is not supplied for infants. Towels, bath mats and tea towels are not

supplied. Waterproof mattress protectors are available on request.

**Charges:** All bookings for 7 nights or more are subject to a £9.95 booking fee and compulsory cancellation scheme of £16.95 per week.

**Damage deposit:** No damage deposit is required, however the company reserves the right to charge the customer within 72 hours of departure for any damaged or missing items. If deemed necessary, a minimum £50 cleaning charge (£150 for damage caused by smoking and £200 charge for damages to mattresses) may also be levied. Customers will be invoiced for any damaged or missing items which must be paid accordingly. Failure to pay will result in legal action.

**Late checkout fee:** Please contact our Reception team on 01726 843 485 for further information.

## Bookings

**Provisional bookings:** These will be held for up to 48 hours pending receipt of your completed booking and deposit. A deposit of £100 per week is required to secure your holiday home booking. If a deposit or payment is not received within that time then your booking will lapse.

**Arrival and departure:** Guests are welcome to check-in from 4pm on the day of arrival, however this is subject to change. During peak dates, we regret that we are unable to offer early check-ins as it can cause delays in the overall cleaning process. Holiday homes must be vacated by 10am, at the latest, on the day of departure. Charges will be incurred for late check-out that has not had prior agreement by the park. Should you wish to arrange a late check-out, please contact Reception the day prior to departure to discuss (charges may apply).

**Holiday Home Short Breaks:** During the periods of **28th May – 4th June 2022** and **16th July – 27th August 2022**, holiday home bookings must be for multiples of one week, Saturday to Saturday, except for D Field holiday homes, Flagship homes and Beach House cabins which are Friday to Friday. At all other times, short breaks are welcome in all of our holiday homes, apart from Diamond and our Flagships; The Lookout and The Retreat.

A deposit of £100 for a short break is required on booking to secure your holiday home. If the deposit is not received within 48 hours, then your booking will lapse. The short break tariff is inclusive of booking fees, a cancellation scheme is available as an optional extra at the cost of £16.95. These can be booked online or by telephone on 01726 843 485.

## Holiday home extras:

**Extra persons:** Tariff rates are shown based on occupation by four persons in two bedroom homes and six persons in three bedroom homes and The Retreat. Please see tariff sheet for charges. Infants under 2 years: No charge.

**Cars/boats:** Car parking is generally provided directly adjacent to each holiday home. The tariff rates shown allows for one vehicle FREE of charge per holiday home booking. Please see tariff sheet for charges for an additional car/ boat. We regularly check pitches and passes and undeclared cars, persons or boats will be subject to an additional penalty charge of 50%.

**Tents/gazebos:** Tents may not be pitched adjacent to holiday homes. If tents are required, a separate booking must be made for a regular tent pitch. Small gazebos are permitted to be pitched alongside a holiday home as long as they do not restrict the view of other guests.

**Travel cots and highchairs:** A limited number can be provided on request, but must be booked in advance. Please see tariff sheet for charges.

**Ramps and wheelchairs:** A limited number can be provided on request, but must be booked in advance. Please see tariff sheet for charges.

**VAT:** Tariffs shown include VAT at prevailing rates  
Electricity/gas: Included

### **Holiday home offers:**

#### **BARGAIN FORTNIGHTS**

Book any fortnight between 25th March – 16th July 2022 (excluding summer half term 28th May – 4th June) and 27th August – 29th October 2022, and enjoy 20% off the published price for the two weeks.

#### **HOLIDAYS FOR TWO**

For bookings of one week for two people only we offer a 10% discount in our 2-bed holiday homes from 25th March – 16th July 2022 (excluding summer half term 29th May – 4th June 2022) and 27th Aug – 29th October 2022.

#### **SENIOR CITIZENS**

Senior citizens, aged 65+ in receipt of a state pension are eligible for a 5% discount all year round in our holiday homes. Please note: All members of the party must be aged 65 or over.

**Please note: ONLY ONE DISCOUNT CAN BE APPLIED TO EACH BOOKING. All offers exclude Beach Houses, Diamond and Flagship homes. Discounts apply to the base price only and do not include extras.**

**Re-book for 2023** If you would like to re-book a holiday for 2023 whilst you are here, then we will hold the price at the 2022 tariff for the equivalent week as shown on the website and in the brochure (subject to change in caravan types / public holidays).

### **5. Camping and touring:**

**Pitch types:** Our pitch types are based on the proximity to the beach. Our Beach Front and Premium Plus pitches are the closest to the beach. Non-electric premium, premium plus and beach-front pitches are also available – contact our reservations team with your requirements.

**Charges:** The tariff applies to a car or caravan, a motorhome or a car with a trailer or ordinary tent and two persons. All bookings for 7 nights or more are subject to a booking fee of £9.95 and a compulsory cancellation scheme of £8.50 per week.

**Late checkout fee:** Please contact our Reception team on 01726 843 485 for further information.

### **Bookings**

**Provisional bookings:** These will be held for up to 48 hours pending receipt of your completed booking and deposit. Deposits are charged at 25% (or a min. of £50). If these are not received in the booking office within that time, your provisional booking will lapse.

**Duration:** During the period **28th May – 4th June 2022** and **16th July – 27th August 2022**, bookings will be for full weeks only (Sat– Sat or Wed– Wed, please refer to park map). At other times, short breaks are welcome, subject to availability – please contact us with your requirements. Premium, Premium Plus and Beach Front pitches are bookable ONLY for full weeks from Saturday to Saturday.

**Arrival and departure:** You may occupy your pitch from 12 noon. No pitching is allowed between 10pm and 9am. Pitches must be vacated strictly by 10.30am, at the latest, on the day of departure to permit maintenance. Charges will be incurred for late check-out that has not had prior agreement by the Park. Should you wish to arrange a late check-out, please contact Reception the day prior to departure to discuss (Charges may apply). Pitches are clearly marked by painted boundary stones. Please pitch between the markers in the direction of the arrow, NOT with the jockey wheel on the marker. Greywater must only be emptied in the disposal points provided and greywater hoses are NOT permitted to be connected to the drains via any sort of flexible drain pipes. There are chemical disposal points at each of the toilet blocks.

### **Extras**

**Extra tent:** One additional pup tent only (4.6sqm. or less) is permitted on each pitch for which an additional charge is payable (see tariff). Subject to pitch space, ONE domed party tent per two pitches may be permitted at the same charge – please telephone or e-mail us with your requirements.

**Extra car/boat:** One extra car is allowed to be parked on the pitch. See tariff sheet for charges. Please note, some pitches may not be suitable for an extra car.

**Extra persons:** No more than a total of 6 persons per pitch. See tariff sheet for charges per adult/child. Children under 2 years: No charge.

**Awnings or small gazebo:** FREE. Please note, no tents or awnings may be pitched on the surrounding grassed area of pitches.

**Breathable Ground Sheets:** For year-round customer enjoyment, non-breathable groundsheets are prohibited.

**Electricity:** 240v, 16amp to all standard pitches. Non-electric pitches are as shown on the site plan. Non-electric Premium, Premium Plus and Beach Front pitches are also available – contact our Reservations team with your requirements. Tariffs shown include VAT at prevailing rates.

## **Camping and touring offers**

### **BARGAIN FORTNIGHTS**

Book any fortnight between 25th March – 16th July 2022 and 27th August – 29th October 2022 (excluding summer half term 28th May – 4th June) and enjoy 15% off the published price for the two weeks! Premium, Premium Plus and Beach Front pitches excluded  
Offer applies to basic pitch fee only

**6. Dogs and other pets** We regret to inform you that dogs and other pets are NOT allowed anywhere on Pentewan Sands except guide/assistance dogs, which must have a lead or harness at all times. Certification must be shown. Dog owners are recommended to try our sister site at Heligan Caravan and Camping where well behaved pets are welcomed – Tel 01726 842 714.

**7. Children and teenagers** Parents are responsible for the safety, welfare and conduct of their children, anywhere on company property. Children under 12 years of age may not use the swimming pool unless accompanied by a responsible adult. We operate a Challenge 21 policy and only sell alcohol to adults over 18. We reserve the right to request a valid form of nationally approved identification if in doubt. For the benefit of our guests we reserve the right to confiscate any alcohol being consumed off pitches and outside holiday home areas by anyone including underage drinkers.

**8. Declaration of extras** It is the responsibility of customers to declare at the time of arrival any extra members of the party, extra cars, boats, tents etc. not previously included on their booking form. This applies also to extra members joining the party during the period of the booking. Failure to disclose and/or any to make prompt payment of additional fees may result in the party being evicted without refund and future bookings by a member of that party may not be accepted. All undeclared extras will be subject to an additional premium charge of 50%.

**9. Restrictions** The site is designed for family holidays and couples. We do not accept young all-male or all-female groups.

Parties of evenly mixed couples are accepted to a maximum of three couples (aged 25+). The company reserves the right to evict, without refund, any person or party who causes a nuisance or disturbance on company property, or whose behaviour gives cause for justifiable complaint. The company reserves the right to refuse to accept a booking for any individual or party without an explanation or reason. We expect all residents to show courtesy to other guests, by keeping noise and disturbance to an absolute minimum after 11.30pm. All guests must return to their pitches by 1am at the latest.

**10. Wi-Fi** Whilst every effort has been made to provide a full Wi-Fi service across the site, there may be areas in the park that may have limited or no service. We cannot be responsible for limited service or temporary withdrawal of the service due to adverse weather conditions or breakdown. Guests using the Wi-Fi service may use our free phone from Reception to contact the provider should they endure any issues with this service during their visit with us.

**11. Fires** Fire pits and/or open fires are prohibited in the park. Fireworks, pyrotechnics and Chinese lanterns are also prohibited on the park.

**12. Drones** Drones are prohibited anywhere on the site. The company reserves the right to use drones for commercial use.

**13. Storage of caravans** Storage of caravans can be provided on an annual basis, space permitting and at the caravan owner's own risk. Tow on/off £12 incl. VAT each way. 48 hours' notice must be given when a caravan is required to be moved out of storage.

**14. Marketing accuracy** Whilst every care is taken to ensure that the details on our website are correct at the time of being published, the images shown are for illustration purposes only and the details may be subject to alteration. The photography on our website is to be used as a guide. The 'Out and About' sections contain options for off-park entertainment. Please check with the operators for relevant opening times.

**15. TV Filming and Photography** Due to the increasing popularity of Pentewan Sands Holiday Park, we receive requests from TV and other companies to film or photograph on our parks. We also undertake our own promotional filming and photography. Every effort is made to ensure filming does not intrude into or affect any holiday activity and that it is clear to guests that filming/photography is taking place. We will not accept responsibility if, contrary to your wishes, you appear on film or in photographs and we are unable to make any financial award or payment of any kind.

**16. Further Information** Whilst every effort has been made to ensure the prices, specifications and facilities in the brochure and on the website are correct, the company reserves the right to change them without notice.

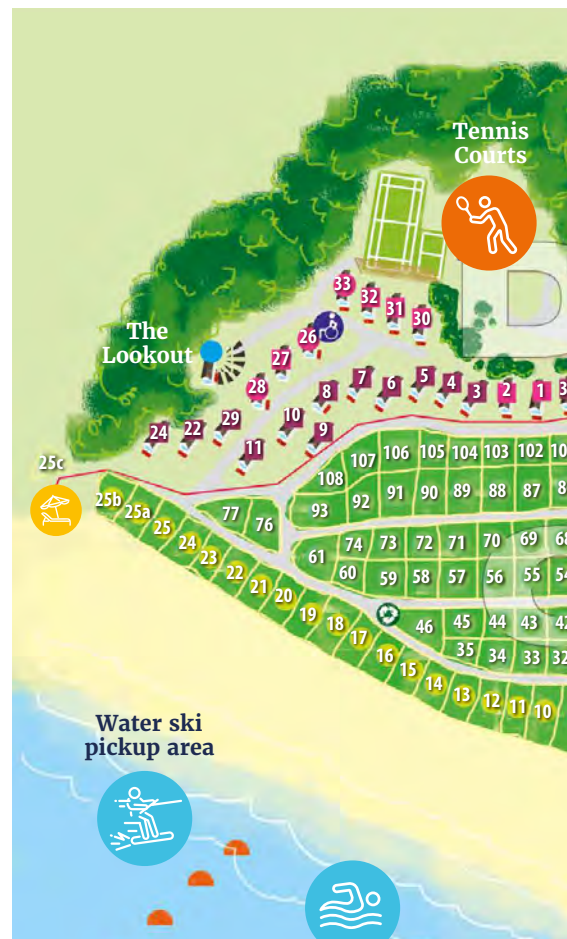


# Pick your perfect location

We're all about making our customers lives easier – from booking, through to arrival and departure. Therefore, to give you complete control of your holiday, our booking system allows you, at no extra charge, to choose the holiday home or touring pitch you prefer (subject to availability).

Visit [www.pentewan.co.uk](http://www.pentewan.co.uk) to book online or ring our Reservations team direct – be sure to have your site map handy so that you can pick the accommodation that suits you best!

Guest are now able to manage bookings and make payments via our guest portal. All you need is your booking confirmation number or email address listed under your booking, to sign in.



2 Bed Holiday Homes Sleeps 6	3 Bed Holiday Homes Sleeps 8	Pitches
Bronze	Bronze	Non-Electric
Bronze Plus	Bronze Plus	Electric
Silver	Silver	Premium
Silver Plus	Silver Plus	Premium Plus*
Gold	Gold	Beach Front*
Gold Plus	Gold Plus	
Platinum	Platinum	
Diamond	Diamond	
Beach House	Flagship 4 Bed	
Covered Sundeck	Flagship 3 Bed	
Outside Sundeck	Recycling Points	
Wheelchair Friendly Holiday Home	Information Points	
Elsan Points	Motorhome Point	
		No Access for Cars
		Bikers and Walkers Pitch (non reservable)
		Non Reservable
		Private
		Beach Access

Please note: W field pitches are bookable Wed – Wed only during peak season. \*Premium Plus and Beach Front pitches available Mon 2nd May – Sat 24th September.





## How to find us

For sat nav users, the postcode is **PL26 6BT**. You will find us located approximately 4 miles south of St Austell on the B3273, on the road between St Austell and Mevagissey, directly on Pentewan Beach. Look out for our sign on the left hand side, just past the turning for Pentewan Village.



# Book your holiday with us today

Book online: [www.pentewan.co.uk](http://www.pentewan.co.uk), email [info@pentewan.co.uk](mailto:info@pentewan.co.uk) or call us on: **01726 843 485**

Pentewan Sands Holiday Park, Pentewan, Cornwall PL26 6BT

