

Away from
the crowds,

**CLOSER TO
NATURE**





Heligan
through the
YEARS

Discover an ENCHANTING ESCAPE

On the south coast of Cornwall, perched above the picturesque Mevagissey Bay, lies the five-star Heligan Caravan and Camping Park.

Situated within the original Heligan Country Estate, surrounded by natural beauty, Heligan Caravan and Camping Park is a magical destination that can be enjoyed by everyone; with seasonal

colours and charming wonders to inspire and excite visitors of all ages.

Offering you all the peace and tranquility you could wish for, you'll be just a step away from losing yourself in acres of magnificent woodland, home to various species of wildlife; the perfect place for stretching little legs and imaginations.



A home from HOME

Your holiday starts from the moment you arrive by stepping into one of our modern and spacious holiday homes. Combining the comforts of home with the great outdoors, you'll experience a taste of camping at its most luxurious.

Nestled under ancient trees and flowering foliage, all of our holiday homes are sited on generous plots offering a balcony or covered veranda and, at no extra cost, you can pick your own spot.

With everything you need, our holiday homes offer the perfect accommodation for families or couples looking to sit back, relax and soak up the tranquil surroundings.

EVERY HOME COMES WITH:

- ✓ Bed linen – including pillows and pillow cases
- ✓ Kitchen utensils
- ✓ Fridge/freezer, microwave, kettle and toaster
- ✓ Integrated oven, grill and hob
- ✓ Digital TV
- ✓ Electric/gas fire
- ✓ Unlimited hot water and central heating
- ✓ Balcony or covered veranda

OPTIONAL EXTRAS:

- ✓ Wi-Fi in your holiday home

See our website for full inventory list and details regarding Wi-Fi. These images are examples of each banding. Please note that each holiday home is slightly different in regards to make and model, therefore will differ from the pictures.



Platinum



Gold plus



Gold



Silver



Dog friendly





**Our
flagship
home**

CAERHAYS

Private and peaceful, Caerhays is our deluxe chalet that has the space equivalent to two of our standard holiday homes. Sleeping up to six people, this chalet has a double bedroom, a twin bedded room and a convertible bed settee. Complete with a dishwasher, fridge freezer, large and well-equipped kitchen, plus full central heating, Caerhays is perfect for families and is also dog friendly!

WHEELCHAIR ACCESSIBLE

Our wheelchair friendly holiday home offers wide-access, low threshold doors, a full wet room, full height conventional kitchen, portable helper frame and wide single beds. This home has been designed specifically to provide wheelchair users and their families with a relaxing holiday that is safe and easily accessible.







**Practical &
comfortable**



Four-legged fun with your **BELOVED COMPANION**



**Canine
activity
checklist**

-  Sniff your way around the **Lost Gardens of Heligan** - Cornwall's number one doggie hangout!
-  Lace up your boots and explore the dog-friendly **South West Coast Path**
-  Follow in the footsteps of Garrick, Demelza's much-loved doggie side-kick in Poldark, by visiting the **Charlestown Shipwreck Centre**
-  Get a loud bark of approval at the **Eden Project**, perfect for a family day out
-  For sandy paws and salty fur head to the beach, dogs are welcome all year round at nearby **Gorran Haven** and **Porthluney Cove**
-  Experience drool-worthy places to eat and drink at local cafes and pubs, many of which are dog-friendly

Holiday in style in one of our luxurious holiday homes and your pooch can come too! Choose from five different holiday homes, all available for guests wishing to bring their canine companions. Located in the picturesque/Cornish countryside and just a short drive from a number of dog-friendly beaches and attractions, Heligan Caravan and Camping Park is perfect for all the family. With a number of coastal and inland walking paths, you'll be sure to enjoy hours of fun!

Please note, only two dogs maximum per holiday home.

The magic of sleeping in the **GREAT OUTDOORS**

Bring your tent, motorhome or caravan to our secluded campsite and you'll have a choice of pitches to suit your needs; with a variety of grass pitches offering ample space amongst beautiful wild flowers and well maintained lawns.

Choose from a number of hard-standing gravel pitches for your motorhome or caravan. These sculpted pitches come with a spacious grass surround and are a great holiday base, whatever the weather!

Electrical hookups are available on most pitches and our heated amenity block will provide you with all of the comforts from home. There are plenty of water points located around the park with no extra charge for hot or cold water.



Our state-of-the-art facilities block will be sure to make your stay an enjoyable one, combining the comforts of home with the great outdoors. Complete with brand new toilets, showers, private bathrooms, an accessible wet room, a launderette and even a drying room – very handy for those planning an adventure packed holiday. Canine campers will also be able to wash off their muddy paws with our brand new dog shower!

Amenities include:

- ✓ Free heated showers and wash basins
- ✓ Toilet facilities, private bathrooms and accessible wet room
- ✓ Dishwashing areas
- ✓ Waste disposal points
- ✓ Coin operated launderette
- ✓ Indoor Drying Room
- ✓ Water points at regular intervals
- ✓ Electric hook-ups
- ✓ Calor Gas exchange
- ✓ Well-stocked campsite shop
- ✓ Children's play area
- ✓ **Optional extra:** Pitch Wi-Fi

See our website for details regarding Wi-Fi.





Immerse yourself in local

WILDLIFE

One of the many joys of being nestled in amongst the countryside is that we're home to an abundance of wildlife. Awaken to the sound of birds singing, amble along the coast path to Mevagissey where you're likely to see cattle, sheep, birds, butterflies and bumblebees to name a few. Whilst you're in Mevagissey take a boat trip along the Cornish coast to see if you can spot the vast variety of marine

life that live beneath the waves. If you're lucky enough you may see dolphins, seals and an array of sea birds – your four legged companions can even join you if they're kept on a lead. A visit to The Lost Gardens of Heligan is also a must during your visit. Renowned for their beautiful gardens, their wildlife is almost as famous and continues to be a popular part of the Heligan experience.



Breathe in the fresh air
and explore the

GREAT OUTDOORS

Naturally sheltered by ancient woodland, yet close to some of Cornwall's best beaches and iconic fishing villages, Heligan Campsite offers an excellent base for your holiday.

Whether you pitch a tent, bring a caravan or stay in one of our beautifully designed yet practical holiday homes, you'll be falling asleep and waking

up to a stunning backdrop of lush countryside and flowering foliage overlooking the striking Cornish coast.

From adventurous cycle trails, breathtaking walks along the South West Coast Path, untamed beaches and world-class gardens, when staying with us you'll be ideally located amidst countryside and shoreline.



“ Friendly helpful staff that keep this beautiful camping park clean, tidy and well maintained. Located in a fantastic area, the park is quiet and oh so relaxing! ”

Lisa Tidswell






Activity checklist

- Hire a bike and cycle to **Mevagissey**
- Get off the beaten track by hiking the **South West Coastal Path**
- Lose yourself in acres of magnificent gardens at the **Lost Gardens of Heligan**
- Cook up a BBQ and take in the magnificent sunset
- Explore hidden coves and endless miles of sandy beaches
- Indulge in fantastic home cooked food at **The Seahorse, Pentewan Sands**, with fantastic panoramic views across **Mevagissey Bay**

Be free & DISCOVER Heligan's outdoor playground



Situated within easy reach of world-renowned attractions, lesser-known gems and some firm local favourites, wherever you choose to explore during your stay with us, we guarantee that you will create memories to last you a lifetime.

Take advantage of our exclusive discount and head across the lane to the magical Lost Gardens of Heligan. Explore their 200 acres at leisure, discover their rich and fascinating history before sampling fresh Heligan produce in their café and tearooms.

For seaside ambles, stroll the narrow streets that wind down to the picture-perfect harbour in nearby Mevagissey where you can hop on a ferry across to ever-popular Fowey. Those with keen

eyes might even spot dolphins during the short crossing, oh and dogs can travel for free.





PENTEWAN SANDS

A few minutes' drive away lies our sister site, Pentewan Sands, ideally located on half a mile of golden sands. Take advantage of their two indoor pools, at a specially negotiated rate. Or while away the day on the popular Pentewan Sands beach, rounding things off with a delicious meal in one of the onsite eateries.

Please note that Pentewan Sands and the beach has a full dog ban from Mar to Nov.

Holiday Home Weekly Tariff

Open 7th January 2022 - 13th November 2022

| | | Silver | Gold | Gold+ | Platinum | Caerhays |
|--|---------------|--------------|--------------|------------------|-----------|--|
| WEEKLY (price per week) | 2 BEDS | 14 🏠, 26, 28 | 25 ♿ 🏠 | | 21, 24 | Superb comfort, sleeps 6. Double, twin and sofa bed. Central heating, dishwasher, washing machine and tumble dryer |
| | 3 BEDS | 13 🏠 | 15 🏠, 16, 27 | 17 🏠, 19, 22, 23 | 18, 20 | |
| Arriving | Departing | Full Week | Full Week | Full Week | Full Week | Full Week |
| Fri 7 Jan | Sat 26 Mar | 280 | 301 | 315 | 329 | 329 |
| Sat 26 Mar | Sat 9 Apr | 357 | 378 | 392 | 406 | 406 |
|  Sat 9 Apr | Sat 23 Apr | 490 | 511 | 525 | 539 | 539 |
| Sat 23 Apr | Sat 30 Apr | 357 | 378 | 392 | 406 | 406 |
| Sat 30 Apr | Sat 7 May | 490 | 511 | 525 | 539 | 539 |
| Sat 7 May | Sat 21 May | 427 | 448 | 462 | 476 | 476 |
| Sat 21 May | Sat 28 May | 532 | 553 | 567 | 581 | 581 |
|  Sat 28 May | Sat 4 June | 693 | 714 | 728 | 742 | 742 |
| Sat 4 June | Sat 18 June | 595 | 616 | 630 | 644 | 644 |
| Sat 18 June | Sat 25 June | 630 | 651 | 665 | 679 | 679 |
| Sat 25 June | Sat 2 July | 721 | 742 | 756 | 770 | 770 |
| Sat 2 July | Sat 9 July | 770 | 791 | 805 | 819 | 819 |
| Sat 9 July | Sat 16 July | 910 | 931 | 945 | 959 | 959 |
|  Sat 16 July | Sat 20 Aug | 1092 | 1113 | 1127 | 1141 | 1141 |
| Sat 20 Aug | Sat 27 Aug | 910 | 931 | 945 | 959 | 959 |
| Sat 27 Aug | Sat 3 Sep | 595 | 616 | 630 | 644 | 644 |
| Sat 3 Sep | Sat 17 Sep | 448 | 469 | 483 | 497 | 497 |
| Sat 17 Sep | Sat 22 Oct | 357 | 378 | 392 | 406 | 406 |
|  Sat 22 Oct | Sun 13 Nov | 280 | 301 | 315 | 329 | 329 |



Dog Friendly



Wheelchair accessible



Easter Holiday



Summer Holiday



Summer Half Term







October Half Term

Prices shown above are based on a seven night stay. Where dates are split between bands, your prices will be calculated accordingly.

Holiday Home Short Break Tariff

Open 7th January 2022 - 13th November 2022

| | | Silver | Gold | Gold+ | | | |
|---|---------------|--------------|--------------|------------------|---------|-------|---------|
| SHORT BREAK (price per night) | 2 BEDS | 14 🏠, 26, 28 | 25 ♿ 🏠 | | | | |
| | 3 BEDS | 13 🏠 | 15 🏠, 16, 27 | 17 🏠, 19, 22, 23 | | | |
| ARRIVING | DEPARTING | F,S,S | M,T,W,T | F,S,S | M,T,W,T | F,S,S | M,T,W,T |
| Fri 7 Jan | Fri 25 Mar | 53 | 40 | 57 | 43 | 60 | 45 |
| Fri 25 Mar | Fri 8 Apr | 68 | 51 | 72 | 54 | 75 | 56 |
|  Fri 8 Apr | Fri 22 Apr | 93 | 70 | 97 | 73 | 100 | 75 |
| Fri 22 Apr | Fri 29 Apr | 68 | 51 | 72 | 54 | 75 | 56 |
| Fri 29 Apr | Fri 6 May | 93 | 70 | 97 | 73 | 100 | 75 |
| Fri 29 Apr | Fri 20 May | 81 | 61 | 85 | 64 | 88 | 66 |
| Fri 20 May | Fri 27 May | 101 | 76 | 105 | 79 | 108 | 81 |
|  Fri 27 May | Fri 3 Jun | n/a | n/a | n/a | n/a | n/a | n/a |
| Fri 3 Jun | Fri 17 Jun | 113 | 85 | 117 | 88 | 120 | 90 |
| Fri 17 Jun | Fri 24 Jun | 120 | 90 | 124 | 93 | 127 | 95 |
| Fri 24 Jun | Fri 1 July | 137 | 103 | 141 | 106 | 144 | 108 |
| Fri 1 July | Fri 8 July | 147 | 110 | 151 | 113 | 153 | 115 |
| Fri 8 Jul | Fri 15 July | 173 | 130 | 177 | 133 | 180 | 135 |
|  Fri 15 July | Fri 26 Aug | n/a | n/a | n/a | n/a | n/a | n/a |
| Fri 26 Aug | Fri 2 Sep | 113 | 85 | 117 | 88 | 120 | 90 |
| Fri 2 Sep | Fri 16 Sep | 85 | 64 | 89 | 67 | 92 | 69 |
| Fri 16 Sep | Fri 21 Oct | 68 | 51 | 72 | 54 | 75 | 56 |
|  Fri 21 Oct | Sun 13 Nov | 53 | 40 | 57 | 43 | 60 | 45 |

Tariffs shown in the table include VAT at prevailing rates. Platinum holiday homes and our flagship Caerhays cannot be booked for a short break and are week only bookings, arriving on a Saturday.

ADDITIONAL EXTRAS PER NIGHT

| Extra person (3yrs+) | Extra car/ boat | Travel cots/ highchairs | Dogs |
|----------------------|-----------------|-------------------------|-------|
| £4.50 | £3.50 | £3.30 | £7.50 |

Camping and Touring Tariff

Open 7th January 2022 - 13th November 2022

| ARRIVING | DEPARTING | Nightly pitch prices based on two persons, car and mode of accommodation (tent, caravan or motorhome). | | | Additional Extras Per Night | | | |
|---|-------------|--|--------------------------------|---------------|-----------------------------|----------------------|------|-----------------------|
| | | Non Electric (grass, tents only) | Standard (grass with electric) | Hard Standing | Extra Adult | Extra Child 2-15 yrs | Dog | Car, Boat or Pup Tent |
| Fri 7 Jan | Sat 5 Mar | Closed | Closed | 14.50 | 3.00 | 1.80 | 4.00 | 3.50 |
| Sat 5 Mar | Sat 26 Mar | Closed | Closed | 19.70 | 3.50 | 2.00 | 4.00 | 3.50 |
| Sat 26 Mar | Sat 9 Apr | 10.70 | 18.20 | 19.70 | 3.50 | 2.00 | 4.00 | 3.50 |
|  Sat 9 Apr | Mon 18 Apr | 15.00 | 21.00 | 22.90 | 3.60 | 2.00 | 4.00 | 3.50 |
| Mon 18 Apr | Sat 30 Apr | 10.70 | 18.20 | 19.70 | 3.50 | 2.00 | 4.00 | 3.50 |
| Sat 30 Apr | Sat 28 May | 12.20 | 21.00 | 22.90 | 3.50 | 2.00 | 4.00 | 3.50 |
|  Sat 28 May | Sat 4 June | 15.80 | 25.10 | 27.20 | 4.10 | 3.00 | 4.00 | 5.50 |
| Sat 4 Jun | Sat 18 June | 12.20 | 20.60 | 22.50 | 3.50 | 2.00 | 4.00 | 3.50 |
| Sat 18 Jun | Sat 2 July | 15.80 | 25.10 | 27.20 | 4.10 | 2.00 | 4.00 | 3.50 |
| Sat 2 July | Sat 16 July | 18.40 | 29.90 | 33.70 | 4.50 | 3.50 | 4.00 | 5.50 |
|  Sat 16 July | Sat 20 Aug | 27.90 | 39.90 | 42.40 | 5.50 | 4.00 | 4.90 | 6.00 |
| Sat 20 Aug | Sat 27 Aug | 18.40 | 29.90 | 33.70 | 4.50 | 3.50 | 4.00 | 5.50 |
| Sat 27 Aug | Sat 3 Sep | 15.80 | 25.10 | 27.20 | 4.10 | 3.00 | 4.00 | 5.50 |
| Sat 3 Sep | Sat 10 Sep | 12.20 | 20.60 | 22.50 | 3.50 | 2.00 | 4.00 | 3.50 |
|  Sat 10 Sep | Sat 5 Nov | 10.70 | 18.20 | 19.70 | 3.50 | 2.00 | 4.00 | 3.50 |
| Sat 5 Nov | Sun 13 Nov | Closed | Closed | 14.50 | 3.00 | 1.80 | 4.00 | 3.50 |

Tariffs shown in the table include VAT at prevailing rates



Easter Holiday



Summer Holiday



Summer Half Term



October Half Term

SPECIAL OFFERS

CAMPING & TOURING

Bargain fortnights

Book any fortnight from 7th January to 13th November 2022, excluding 28th May – 4th June and 16th July – 27th August, and enjoy 15% off the published price for the two weeks.

HOLIDAY HOMES

Holidays for two

For bookings of 7 nights or more, for two people only, we offer a 10% discount off the published price in one of our 2 bed holiday homes from 7th January – 16th July 2022 (excluding summer half term 28th May – 4th June) and 27th August and 13th November 2022. Offer excludes our Caerhays holiday home.

Senior citizens

For parties of senior citizens, we offer a 5% discount all year round in our holiday homes for a stay of 7 nights or more. Offer can only be redeemed if all members of the party are aged 65 or over. Offer excludes our Caerhays holiday home.

Bargain fortnights

Book any fortnight between 7th January – 16th July 2022 (excluding summer half term 28th May – 4th June) and 27th August and 13th November 2022 and enjoy 20% off the published price for the two weeks! Offer excludes our Caerhays holiday home.

Only one offer can be applied to any booking. Discounts apply to base price only and do not include extras. Notes: T&C's apply – please visit our website for more information.

Rebook for 2023!

Re-book your holiday home for 2023 while you are here and we will hold the price at the 2022 tariff.

Note: Subject to change in caravan types and public holiday dates.

In the event the caravan type is changed, customers will be advised and given the option to amend their booking - subject to availability. Please book with our Reception team Sunday - Friday.

Share your photos with us on social media for a chance to be featured next year! Make sure to visit our website to sign up to our newsletter for news and updates.

 HeliganCaravanCampingPark

 @HeliganCampsite

 @heligancampsite

#HELIGANCAMPSITE

Debbie Spires

Louise Williams

Your Heligan
MOMENTS

Rachel Mortimer

Sarah Lacey

Richard Brunt

TERMS & CONDITIONS

BOOKING YOUR HOLIDAY

- To make a booking go online at www.heligancampsite.com or call our booking line on 01726 842 714. We accept payment via credit card, debit card and cheques. The booking is only confirmed once we have checked the details and sent a confirmation.
- Balances must be paid in full **42 days** prior to the commencement of your holiday. We reserve the right to re-let your pitch or accommodation if your balance is not paid in full 42 days prior to the start of your holiday, and the deposit paid will be non-refundable.
- All holiday home bookings and camping and touring pitches 37-46 must be booked for the full week during summer half term (**Whitsun week 28th May – 4th June 2022**) and the summer holidays (**16th July – 27th August 2022**).
- No refunds will be made for late arrivals or early departures or evictions.
- Deposits are not refundable except in accordance with the terms of the cancellation scheme.
- Provisional telephone bookings will be held for 48 hours. If no deposit or payment is received within that time, the booking will lapse.
- The company reserves the right to make a surcharge after accepting a booking if increased costs or an error when booking your holiday makes this necessary. The customer will be notified of any such surcharge at least 21 days prior to the commencement of the holiday (other than VAT changes which may apply without notice).
- All bookings for holiday homes and touring and camping pitches for 1 week or more are subject to a booking and cancellation fee. Please find out more information regarding camping and touring and holiday homes charges below.
- We are a dog friendly campsite and accept a maximum of two dogs per booking for touring and camping pitches and our 6 dog friendly holiday homes (charges apply). Find out more information below.

AMENDING YOUR HOLIDAY

We recognise that often circumstances mean a customer may need to change the dates and requirements of their holiday.

1. We will allow **one amendment free of charge**.
2. We then reserve the right to make a charge of **£20 per amendment** thereafter.
3. Extras or additions to a booking are accepted and do not incur an amendment fee.

CANCELLING A HOLIDAY

A booking is a contract and we regret that no refunds will be given for deposits or balances in the event of a cancellation. This is unless you meet one of the companies qualifying conditions as part of their compulsory Cancellation Scheme. The company provides a compulsory Cancellation Scheme for bookings of 7 nights or more for when it is necessary for a customer to cancel their holiday. The Cancellation Scheme is optional for all short breaks.

Cancellation Conditions

Qualifying Reasons for Cancellation

- Illness, death, injury or maternity complications of any member of your party (detailed by you at the time of booking), or
- Your redundancy or that of your spouse (qualifying for payment under the Redundancy Payments legislation), or
- Jury service by you or your spouse, or
- Death or serious injury or illness of a close relative (parent, grandparent, child, grandchild, brother, sister or spouse of any of the above) or the death of a business partner of a member of the party.

Provided that these circumstances arose AFTER the date you made your booking and you can supply documentary supporting evidence of the circumstances and the date they occurred.

If you cancel for a qualifying reason:

The period covered is from the time of acceptance of the booking until 15.00 hrs on date of commencement of holiday. If you cancel for a qualifying reason:

- For bookings cancelled 42 days or more prior to your holiday start date, we will refund all your money, less the Cancellation Policy.
- For bookings cancelled less than 42 days prior to your holiday start date, we will refund all of your money minus the Cancellation Policy and minus a £40.00 administration charge.

If you cancel for a non-qualifying reason:

- For bookings cancelled 42 days or more prior to your holiday start date, you will forfeit your deposit and Cancellation Policy, but we will refund all your other money paid.
- For bookings cancelled less than 42 days prior to your holiday start date, you will forfeit your deposit as well as all other monies paid. You are also liable for any outstanding balance on your holiday.

How to cancel

If you wish to cancel your holiday you must notify us by email or in writing. The date of cancellation is the date we receive your email or letter.

RULES AND CONDITIONS

1. ONSITE FACILITIES

We are a small team here at Heligan Caravan & Camping Park and seasonal opening hours apply in our Shop and Reception, which allow us to work out on site. Please see the notification on the Reception door for times and contact details.

We regret that we are unable to accept liability for the temporary withdrawal of any facility due to mechanical breakdown or any circumstances beyond our control.

2. VEHICLES

- The speed limit throughout the site is 5mph. PLEASE BE

AWARE OF CHILDREN. Vehicles may not be driven across the site between the hours of midnight and 6am.

- Stand up motorised/electric scooters, Segway's and hover boards are permitted on site. However speed limits must be strictly observed.
- For safety reasons Segway chariots / hover karts are NOT permitted on site.
- Electric cars MUST NOT be charged on pitches or via holiday homes.

3. BOATS

- Boats must be kept on the owner's pitch (Please check pitch size prior to booking to ensure room is available for your boat). Any boat with a motor, no matter what size, must have third party insurance if it is to be launched at [Pentewan Sands Holiday Park](#). Owners will be expected to give evidence of this along with their pitch confirmation.
- A launching service is provided at Pentewan Sands Holiday Park for boats between mid-May and mid-September. A charge is made for this service which can be booked in our Reception.
- All boats will be issued with a pass on arrival. This pass must be clearly displayed on the craft and any boat not displaying a valid pass will be subject to a surcharge of 50% in addition to the normal fee. Motorised crafts may only enter or leave the water at Pentewan Sands by way of the red buoyed channel.
- Please note, jet skis are NOT permitted on any part of the site, Pentewan Sands Holiday Park or the harbour area.
- No Boats launching from Pentewan Sands Holiday Park may enter the area between the beach and the row of red buoys. This is a SWIMMING ONLY area.
- Areas are set aside at each end of the beach for picking up and setting down water skiers.

4. HOLIDAY HOMES

Holiday home types: The tariff tables used in conjunction with the park map show the location of the different types of holiday home in the park.

Accessible Holiday Homes: Our Wheelchair Friendly Holiday Home (25) offers wide access, full wet room, a portable helper frame and wide single beds.

Dog Friendly Holiday Homes: pets are accepted in 6 of our holiday homes, two Silver 13 and 14, two Gold 15 and 25, one Gold Plus 17, and our Flagship home Caerhays. With the exception of registered Guide/Assistance Dogs, we regret that no dogs are allowed in any other self-catering accommodation. Dogs must not be left unattended in holiday homes at any time or in vehicles. A maximum of two dogs are allowed per holiday home.

Linen: Duvets, duvet covers, pillows, pillow cases and one sheet per bed are included. Fresh linen is supplied weekly. Cot bedding is not supplied for infants. Towels, bath mats and tea towels are not supplied. Waterproof mattress protectors are available on request.

Charges: All bookings for 7 nights or more are subject to a £8.25 booking fee and compulsory cancellation scheme of £14.00 per week.

Damage deposit: No damage deposit is required. However, the Company reserves the right to charge the customer within 72 hours of departure for any damaged or missing. If deemed necessary, a minimum £50 cleaning charge (£150 for damage caused by smoking and £200 for mattress damages) may also be levied. Customers paying by cash or cheque will be required to provide authorisation by a credit or debit card against the above prior to occupancy of your holiday home. Failure to pay will result in legal action.

Late checkout fee: Please contact our Reception team on 01726 842 714 for further information.

Bookings:

Provisional bookings: These will be held for up to 48 hours, after which they will lapse if no deposit or payment has been received. A deposit of £100 per week is required to secure your holiday home booking. If a deposit or payment is not received within that time then your booking will lapse.

Arrival and departure: Holiday home guests are welcome to check-in between 4pm and 8pm/dusk (whichever is sooner) on the day of arrival. Later arrivals by prior arrangement with the site warden only. During peak dates, we regret that we are unable to offer early check-ins at it can cause delays in the overall cleaning process. Holiday homes must be vacated by 10am, at the latest, on the day of departure. Charges will be incurred for late check-out that has not had prior agreement by the Park. Should you wish to arrange a late check-out, please contact Reception the day prior to departure to discuss, subject to availability (Charges may apply).

Holiday Home Short Breaks:

During the periods from **28th May – 4th June 2022 and 16th July – 27th August 2022**, holiday home bookings must be for multiples of one week, Saturday to Saturday. At all other times, short breaks are welcome in all of our holiday homes, apart from Platinum and our Flagship; Caerhays. You can book a weekend break Friday – Monday, or a midweek break Monday – Friday. A deposit of £100 for a short break is required on booking to secure your holiday home. If the deposit is not received within 48 hours, then your booking will lapse. The short break tariff is inclusive of booking fees, a cancellation scheme is available as an optional extra at the cost of £14.00. These can be booked online or by telephone on 01726 842 714.

Holiday home extras:

Extra persons: Tariff rates are shown based on occupation by four persons in two bedroom homes, six persons in all three bedroom homes. Please see tariff sheet for charges. Children 2 years and under: No charge.

Cars/boats: Car parking is provided alongside each holiday home. The tariff rates shown allows for one vehicle FREE of charge per holiday home booking. Please see tariff sheet for charges for an additional car/boat. We regularly check pitches, passes and undeclared cars, persons or boats will be subject to an additional penalty charge of 50%.

Tents/gazebos: These may not be pitches adjacent to chalets or holiday homes. If tents are required, a separate booking must be

made for a specified tent pitch. Small gazebos are permitted to be pitched alongside a holiday home as long as they do not restrict the view of other guests.

Travel cots and highchairs: A limited number can be provided on request, but must be booked in advance. Please see tariff sheet for charges.

Wheelchairs: Wheelchairs can be hired for £3.50 per day. A limited number can be provided on request, but must be booked in advance.

Dogs: A supplementary fee per dog per night will be charged. There is a maximum of two dogs per holiday home booking. Please see tariff sheet for charges.

VAT: Tariffs shown include VAT at prevailing rates

Electricity/gas & water: Included

Holiday Home Offers BARGAIN FORTNIGHTS

Book any fortnight in a holiday home between 7th January – 16th July 2022 and 27th August – 13th November 2022 (excluding summer half term 28th May – 4th June) and enjoy 20% off the published price for the two weeks.

HOLIDAYS FOR TWO

For bookings of one week or more for two people only we offer a 10% discount in our 2–bed holiday homes from 7th Jan – 16th July 2022 (excluding summer half term 28th May – 4th June 2022) and 27th August – 13th November 2022.

SENIOR CITIZENS

Senior citizens, aged 65+ in receipt of a state pension are eligible for a 5% discount all year round in our holiday homes. Please note: All members of the party must be aged 65 or over.

Please note: ONLY ONE DISCOUNT CAN BE APPLIED TO EACH BOOKING. Discounts apply to the base price only and do not include extras. All offers exclude our flagship home, Caerhays. Terms and conditions apply.

Re–book for 2023

If you would like to re–book a holiday for 2023 whilst you are here, then we will hold the price at the 2022 tariff for the equivalent week as shown on the website and in the brochure (subject to change in caravan types / public holidays).

5. CAMPING AND TOURING:

Pitch types: The tariff tables used in conjunction with the park map show the location of the different types of pitches in the park. Non–electric, electric and hard standing pitches are available. Dogs are welcome on all touring and camping pitches (maximum of 2 dogs per pitch).

- Please ensure the pitch booked is suitable for your unit and vehicles (Please check before booking if unsure). Please note, we do not accept units which are over 24’6’’/7.5 metres.
- Only professionally converted camper vans are permitted, we do not accept vans/cars with the intention of sleeping in them,

of any sort.

· Pitches 37–46 are positioned in front of holiday homes. To ensure that everyone can experience the beautiful view, please park your unit in front of your allocated pitch marker, as directed by the warden upon check in, failure to do so may result in you being asked to re–position your unit.

We reserve the right to change/move customer’s pitches if deemed necessary.

Charges: The tariff applies to a car or caravan, a motorhome or a car with a trailer or ordinary tent and two persons. All bookings for 7 night or more are subject to a booking fee of £8.25 and a compulsory cancellation scheme of £7.30 per week.

Late checkout fee: Please contact our Reception team on 01726 842 714 for further information.

Bookings:

Provisional bookings: These will be held for up to 48 hours pending receipt of your completed booking and deposit. Deposits are charged at 25% of your total booking (or a minimum of £50). If these are not received in the booking office within that time, your provisional booking will lapse.

Duration: During the period 28th May – 4th June 2022 and 16th July – 27th August 2022 a seven–night minimum stay applies on pitches 37 – 46 (Saturday arrival). All other pitches can be reserved for any date or period throughout the season.

Arrival and departure: You may occupy your pitch between 12noon and 8pm/Dusk (whichever is sooner) on the day of arrival. Later arrivals by prior arrangement with the site warden only. Pitches must be vacated by 10.30am, at the latest, on your last day to permit maintenance. Charges will be incurred for late check–out that has not had prior agreement by the Park. Should you wish to arrange a late check–out, please contact Reception the day prior to departure to discuss, subject to availability (Charges may apply). Please respect your neighbours space and do not walk across an occupied pitch. No ball games on the pitches. There is plenty of space to play games away from the caravan’s/tents by using the grassed area next to the play area. Greywater must be emptied only in the disposal points as indicated on the arrivals map. There are chemical toilet disposal points at the toilet block. We only allow camping rotary washing lines on pitches.

Extras:

The tariff applies to a nightly pitch price based on two persons, car and one mode of accommodation (tent, caravan or motorhome). Pitches may be used by up to a total of 6 people. Larger parties, and more than one mode of accommodation must book a second pitch. Tariffs shown include VAT at prevailing rates.

Extra pup tent: One additional pup tent only (4.6sqm. or less) is permitted on each pitch for which an additional charge is payable (see tariff).

Extra car/boat: See tariff sheet for charges. Please note, some pitches may not be suitable for an extra car/boat, please check prior to booking if unsure.

Extra persons: No more than a total of 6 persons per pitch. See tariff sheet for charges per adult/child. Children under 2 years: No charge.

Awnings: FREE. Please note, no tents or awnings may be pitched on the surrounding grassed area of hard standing pitches.

Breathable Ground Sheets: For year–round customer enjoyment, non–breathable groundsheets are prohibited.

Electricity: 240 volts/16amp. 1 hook up point per pitch allocated.

Camping and touring offers BARGAIN FORTNIGHTS

Book any fortnight between 7th January – 16th July 2022 and 27th August – 13th November 2022 (excluding summer half term 28th May – 4th June 2022) and enjoy 15% off the published price for the two weeks.

Offer applies to basic pitch fee only.

6. DOGS

Well behaved dogs (no more than two per holiday home or pitch) are welcome at the Park Warden’s discretion – an additional charge of £7.50 per dog, per night will be charged. Dogs are not to be left unattended on site, in holiday homes, verandas or vehicles or tents. When out on the site, they must be kept on a lead at all times. Please note dogs are not permitted at Pentewan Sands Holiday Park or the beach at Pentewan. However there are other dog–friendly beaches nearby.

7. CHILDREN AND TEENAGERS

Parents are responsible for the safety, welfare and conduct of their children at all times anywhere on Company property. All children under 12yrs must be accompanied by a responsible adult at all times when using the toilet/shower facilities.

8. PLAYPARK

Parents, please note that our play area is not supervised and parents are responsible for their children’s welfare and safety at all times when using the equipment.

9. DECLARATION OF EXTRAS

It is the responsibility of customers to disclose at the time of arrival any extra members, dogs, extra cars, boats, tents, etc. not previously included on their booking. This applies also to extra members joining a party during the period of the booking. Such failure to disclose and/or any failure to make prompt payment of additional fees will result in the party being evicted without refund and future bookings by members of that party may not be accepted. All undeclared extras will be subject to a 50% additional charge.

10. RESTRICTIONS

The site is designed for family holidays and couples. Young adult parties are not accepted. The Company reserves the right to evict, without refund, any person or party who causes a nuisance or disturbance on Company property or whose behaviour gives cause for justified complaint. The company reserves the right to refuse to

accept a booking from any individual or party without explanation or reason. We expect all residents to show courtesy to other guests, by keeping noise and disturbance to an absolute minimum between 10.30pm and 7.30am. No vehicles are to be driven across the site between midnight and 6am.

11. WI-FI

Every effort is made to provide a full Wi–Fi service across the site, however, there may be areas on the park that may have limited or no service. We cannot be responsible for the temporary withdrawal of the service due to adverse weather conditions or breakdown. Guests using the Wi–Fi service should contact the provider should they endure any issues with this service during their visit with us.

12. FIRES

Fire pits and/or open fires are prohibited in the park. Fireworks, pyrotechnics and Chinese lanterns are also prohibited in the park. Portable BBQs must be kept off the ground, paving slabs are provided on site in order to protect the grass.

13. DRONES

Drones are prohibited anywhere on the site. The company reserves the right to use drones for commercial use.

14. STORAGE OF CARAVANS

Storage of caravans can be provided on an annual basis at Pentewan Sands, space permitting and at the caravan owner’s own risk. Tow on/off £18 incl. VAT each way. 48 hours’ notice must be given when a caravan is required to be moved out of storage. For further details please call Pentewan Sands on 01726 842 714.

15. MARKETING ACCURACY

Whilst every care is taken to ensure that the details on our website are correct at the time of being published, the images shown are for illustration purposes only and the details may be subject to alteration. The photography on our website is to be used as a guide. The ‘Out and About’ sections contain options for off–park entertainment. Please check with the operators for relevant opening times.

16. TV FILMING AND PHOTOGRAPHY

Due to the increasing popularity of Heligan Caravan and Camping Park, we receive requests from TV and other companies to film or photograph on our parks. We also undertake our own promotional filming and photography. Every effort is made to ensure filming does not intrude into or affect any holiday activity and that it is clear to guests that filming/photography is taking place. We will not accept responsibility if, contrary to your wishes, you appear on film or in photographs and we are unable to make any financial award or payment of any kind.

17. FURTHER INFORMATION

Whilst every effort has been made to ensure the prices, specifications and facilities in this tariff are correct at the time of printing the company reserves the right to change them without notice.



Pick the PERFECT PITCH

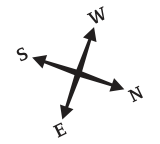
All pitches are within strolling distance of our heated amenity block, offering you individual showers, toilets and an excellent disabled wet room.

Water points are conveniently located around the parks and there is no charge for hot and cold water.

All pitch sizes vary and some are sloping – please enquire when booking. Ensure that all units, cars and extras fit on your desired pitch when booking – for further information or if you have any questions, please contact the reservations team on 01726 842 714.

5 Please drive slowly around the site.

| Holiday Homes | | Motorhome Pitches (hardstanding) | |
|---------------|---|--|--|
| | Silver 2 Bed | | Electric with grassed area (no tents or awnings to be pitched on grassed area) |
| | Gold 2 Bed | | Self levelling pitches |
| | Platinum 2 Bed | Grass Pitches (tents/campervans only) | |
| | Caerhays Lodge | | Electric pitch (small tents and small campervans only) |
| | Outside Decking | | Electric pitch all grass (22, 23, 24 tents & small campervans only) |
| | Covered Balcony | | Non electric pitch (tents only - please note, sloping pitches) |
| | Recycling Points | Other | |
| | Information Points | | Casual pitch (non reservable) |
| | Bus stop in the car park of The Lost Gardens of Heligan | | Water point |
| | Male & Female Toilets | | Motorhome Service Point |
| | Accessible facilities | | Seasonal Pitches |
| | Shower | | Elsan Point |
| | Baby Change | | |
| | Washing up point | | |
| | Waste Point | | |
| | Dog Friendly | | |
| | Dog Shower | | |
| | Launderette and drying room | | |



*All pitch sizes vary. Please ensure all units, cars and extras fit on your desired pitch.

Please note that pitch sizes, decking/balcony and veranda illustrations are not to scale and for reference only.

PITCH DEPARTURES BY 10.30AM PLEASE. HOLIDAY HOME DEPARTURES BY 10AM PLEASE

How to FIND US

Please follow signposts for Heligan Caravan and Camping Park **and not sat nav!** You will find us located approximately 6 miles south of St Austell on the B3273. Take the B3273 towards Mevagissey and follow the brown tourist signs to The Lost Gardens of Heligan. Look out for the Heligan Caravan and Camping Park sign on the left hand side, just before the entrance to the Lost Gardens of Heligan.



Book your holiday WITH US TODAY

Book online: www.heligancampsite.com, email info@heligancampsite.com or call us on: **01726 842 714**

Heligan Caravan & Camping Park, Pengrugla, Cornwall PL26 6EL

