

PITCH NUMBER	SHOWER BLOCK CODE



# **KEY**





Rubbish and Recyliing



Dog Waste Bin



Laundry



Motorhome Service Point



Additional Parking



Fire Extinguisher



# Welcome to Llwyn yr Helm

#### **Park Facilities**

Toilets, showers, family/disabled washrooms and washing up facilities are located in the shower block. The shower block closes every day between 11am and 12.00pm for intensive cleaning. During this time an additional toilet is located in the laundry and at reception during opening hours.

A coin operated washing machine and tumble dryer are located in the laundry room.

A chemical toilet disposal point is located alongside the shower block. Drive-over waste disposal is available at the Motorhome Service Point above pitch B10.

# Reception

Reception is located behind the farmhouse and stocks a small range of essentials, gifts, hot and cold drinks and ice creams. Please check notice boards for latest opening hours.

#### WiFi

To connect to the complementary park WiFi, locate Llwyn yr Helm Guest WiFi in your device settings. The password is Guest2022

#### **Refuse and Recycling**

All household refuse and recycling must be placed in the bins provided. We are not able to dispose of large items such as camping furniture, tents, airbeds, etc. Please take these home with you for disposal.

#### Dogs

We welcome well behaved dogs. All dogs must be kept on a short lead at all times and fouling must be cleared up immediately. Dogs must be kept under control at all times. Do not leave your dog unattended.

#### Traffic

Please observe the 5mph speed limit on the park at all times. All vehicles are parked at the owner's risk.

#### **Electric Vehicles**

At present we do not have the facility to charge electric vehicles. Please do not plug your vehicle into the electric hook up supply.

Your nearest charging points are located at Coed y Brenin Forest Park Visitor Centre (LL40 2HZ) and Corris Craft Centre (SY20 9RF).

#### **BBQs**

Please raise all BBQs off the ground. Metal stands for disposable BBQs are located around the campsite.

#### Fires

Fires are permitted in raised pits only. Firepits can be hired from reception. Logs are available for sale at reception. Do not collect fallen wood from around the park.

#### **Behaviour**

Guests are expected to behave in a reasonable manner and not detrimental to the safe and quiet enjoyment of others. Excessive noise and bad language will not be tolerated.

We are a family site and we operate a quiet time between 10pm and 7am. Please keep noise to an absolute minimum during these hours.

#### **Departure Time**

Please vacate your pitch by 11am.

#### **Extend Your Stay**

If you wish to extend your stay, please visit park reception. All extensions are subject to availability and payment of an additional cost.

#### Feedback

We pride ourselves on our excellent feedback. In the unlikely event that you have cause for complaint, please visit reception during your stay giving us the opportunity to investigate and resolve any issues.

Out of Hours Emergency Number 07814 930139

## Local Information

**Doctor – Caerffynnon Surgery** 01341 422431

**Dentist – Eirlys Dental Practice** 01341 421717

Vet – Milfeddygon Dolgellau Cyf 01341 422212

Minor Injury Unit – Tremadog Ysbyty Alltwen, Tremadog, LL49 9AQ 03000 850 027

**Pharmacy - Boots** 01341 422471

Pharmacy - Rowlands 01341 422404

**Taxi – Cader Cabs** 07766 983103

**Supermarket – Co-op** 14 Maes Talaran, Dolgellau, LL40 1HR

Supermarket – Euro Spar Bala Road, Dolgellau, LL40 2YF

**Camping Supplies – Hamdden Accessories**Madoc Garage, Porthmadog, LL49 9NY

#### **Park Address**

Llwyn yr Helm Caravan Park Brithdir, Dolgellau, LL40 2SA 01341 450254

### **Emergencies**

In the event of an emergency, call 999 and advise them of the park address (above). Please let Reception know.